## The Surveyors are in the lobby; survey readiness and survival tips

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### Disclosure of Conflicts of Interest

- Barbara DeBaun, MSN, RN, CIC is a clinical consultant to:
  - Magnolia Medical
  - SplashBlocker

## Survey Readiness



## Group discussion

#### The Joint Commission (TJC)

Healthcare Facilities Accreditation Program (HFAP), formerly known as Accreditation for Healthcare (ACHC)



DNV (Det Norske Veritas)

## Or is it...

### Local: County/State

Centers for Medicare & Medicaid Services (CMS)

# Why are they here?

- Response to a complaint
- Scheduled survey
- Follow-up survey
- Other



Breathe

H

Organize what they will want to see



Infection Prevention & Control Department of Epidemiology

The Joint Commission Notebook

**Table of Contents** 

- I. Infection Prevention & Control Committee
- II. Annual Program Plan
- III. Annual Infection Prevention and Control Risk Assessment (ICRA)
- IV. Annual Action Plan in Response to Risk Assessment
- V. Annual Appraisal
- VI. Annual TB Facility Risk Assessment
- VII. Influenza
- VIII. Healthcare-Associated Infection Surveillance

## CMS Hospital Infection Control Worksheet

Elements to be assessed		Surveyor Notes		Surveyor Notes			
Point of care devices are used in a manner consistent with hospital inf disease including the following:	ection control polic	ies and procedures to maximize	the prevention of in	fection and communicable			
Note: One observation to be completed. If possible make a second ob nospital.	servation in a differ	ent patient care area in the	Second observation not available(If selected, questions 4.E.1 – 4.E.4 RIGHT column will be blocked)				
4.E.1 Hand hygiene is performed before and after the procedure.	Ves		Ves				
I.E.2 Gloves are worn by healthcare personnel when performing the finger stick procedure to obtain the sample of blood, and are removed after the procedure (followed by hand hygiene).	Yes		Yes				
.E.3 Finger stick devices are not used for more than one patient. Jote: This includes both the lancet and the lancet holding device.	<ul> <li>Yes</li> <li>No</li> <li>Unable to observe</li> </ul>		Ves No Unable to observe				
.E.4 If used for more than one patient, the point-of-care testing device (e.g., blood glucose meter, INR monitor) is cleaned and disinfected after every use according to manufacturer's instructions. lote: if manufacturer does not provide instructions for cleaning and isinfection, then the device should not be used for >1 patient.	Ves No N/A		Yes No N/A				

#### Section 4.E. Point of Care Devices (e.g. Blood Glucose Meter, INR Monitor)

#### Involve others in readiness

#### Section 2.D. Environmental Services

Elements to be assessed		Surveyor Notes
		I policies and procedures to maximize the prevention of infection and communicable
disease including the following: For some questions an observation r	nay not be	
2.D.1 During environmental cleaning procedures, personnel wear appropriate PPE to prevent exposure to infectious agents or chemicals (PPE can include gloves, gowns, masks, and eye protection).	Yes No Unable to	
	observe	
2.D.2 Environmental surfaces in patient care areas are cleaned and disinfected, using an EPA-registered disinfectant on a regular basis (e.g., daily), when spills occur and when surfaces are visibly contaminated.	Ves No Unable to observe	
Note: High-touch surfaces (e.g., bed rails, over-bed table, bedside commode, lavatory surfaces in patient bathrooms) are cleaned and disinfected more frequently than minimal-touch surfaces.		
2.D.3 After a patient vacates a room, all visibly or potentially contaminated surfaces are thoroughly cleaned and disinfected and towels and bed linens are replaced with clean towels and bed linens.	Yes No Unable to observe	

EVENT	PROBABILITY OF OCCURRENCE (How likely is this to occur) <sup>1</sup>				RISK LEVEL OF FAILURE				POTENTIAL CHANGE IN CARE (Will treatment/care be needed for resident/staff) <sup>3</sup>				PREPAREDNESS (Are processes in place and can they work) <sup>4</sup>			Jewish Home & Rehab Center SNF YEAR:2022 RISK LEVEL
Score	High	Med	Low	None	Life Threatening	Permanent Harm	Temp Harm	None	High	Med	Low	None	Poor	Fair	Good	Add conkings
	3	2	1	0	3	2	1	0	3	2	1	0	3	2	1	considered highest priority for improvement efforts)
Example: Lack of Communication with Transfering Facility		2					1			2					1	6
Facility Associated Infections																
MDRO - MRSA																
MDRO - CRE MDRO - VRE																
MDRO - ESBL																
MDRO - C. Diff.																
Other Ar urinary t COVID URI LRI Scabies	CUS	5 01	пy	ou	r Infe	ction	Со	ntr	ol	Ris	sk A	4ss	iess	sme	ent	

# You may know more about infection prevention than they do



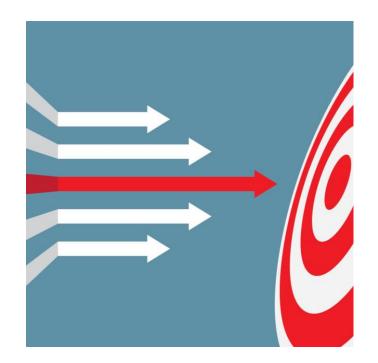
# Be curious, respectful and ask as many questions as possible



## "Have you seen any examples of best practices?"



# Why Infection Prevention is the Target



# Preparing Staff



## Make it an open book test



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